

**Manchester Partnership
Local Area Agreement
Annual Review
2006/7
Self Assessment**

1 Overall progress on performance against targets

Performance data for the twelve months to 31 March 2007 is included in table format within each block.

We rate our overall performance as amber with some high risk areas. Overall our direction of travel is positive but we need to remain focused on key outcomes.

Performance against targets is mixed. There is considerable progress against some areas and little in others. For example, overall crime levels continue to be a challenge for the city with alcohol related violent crime remaining high though domestic burglaries continuing to reduce following targeted work.

Environmental targets are being met where partners have direct control over performance including in returning vacant properties to use, however, recycling rates remain below target.

Health targets are generally being met or exceeded though performance against targets for cancer mortality is too slow and the teenage pregnancy rate continues to be stubbornly high.

Educational attainment is improving but not yet fast enough against all targets. This is true through all Key Stages including Foundation.

Economic wellbeing is improving with the number of those out of work claiming benefits reducing.

2 Safer Stronger Communities Block

This block has three elements:

- Crime and Disorder
- Community engagement and cohesion
- Physical environment

Below is our progress against each target for 2006/7:

| Name of target | Target | Progress | Difference | Risk rating (RAG) |
|--|--|--|-------------------------------------|-------------------|
| To reduce Overall BCS recorded crime by 25% by 2007/8 | 51481 | 57936 | 12.5% behind target | Amber |
| Reduce Domestic Burglary by 23% by 2007/8. | 7905 | 7280 | 8% ahead of target | Green |
| Reduce by 7% people who have a high level of worry about being a victim of crime | 48% | No survey 06/07 | | |
| Reduce alcohol related violent crime by 10% | 1034 | 1858 | 80% behind target | Red |
| Increase the number of (adult) Class A Users in structured drug treatment | 3580 | 3590 | 10 more than target | Green |
| Increase the number of discharges where client has been in treatment for more than 12 weeks. (Subject to confirmation with SHA/PCT | 74% | 78% | 4 percentage points ahead of target | Green |
| Reduce the number of residents who perceive drug use or drug dealing as a 'very big problem' in their local area | The baseline and target for this indicator is being reviewed in the light of the Safer Neighbourhoods work | | | |
| Domestic violence incidents: Increase reporting by 10% | 14963 | 12798 | 14% behind target | Red |
| Race Hate Crime: Reduce repeat victims by 10% | 182 | Cannot report at this point due to changes in data gathering | | |
| To reduce the percentage of people who perceive high levels of disorder to lower than the baseline year | 29% | No survey 06/07 | | |
| The percentage of half days attendance missed by children and young people aged 10 to 17 served with an ASBO | N/A | N/A | | |
| % Of Children & Young people | 36.3% | 44% (to | 7.7% percentage | Green |

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|---|--------------------|-----------------|-------------------------------------|-------|
| aged 10-17 served with an ASBO who do not breach in 6 months to increase to 40% | | Sept 07) | points ahead of target | |
| Number of vacant and blighted properties which have been empty for 6 months or longer and that are returned to use | 170 | 268 | 58% ahead of target | Green |
| Percentage of LA homes that are non-decent | 53% | 53% | On target | Green |
| Average SAP rating of LA stock | 67.6 | 67.6 | On target | Green |
| Percentage by weight of household waste recycled and composted | 23% | 20.6% | 2.4 percentage points behind target | Amber |
| Number of reported fly tips | 17114 | 25463 | 49% behind target | Red |
| Proportion of relevant land and highways assessed as having significant or heavy deposits of litter | 9% (annual target) | 13% | 4 percentage points behind target | Red |
| Number of Green Flag Parks | 15 (annual) | 17 | 2 parks ahead of target | Green |
| % of people surveyed who feel they can influence decisions in their area. | 36.5% | 31% | 4.5% behind | Red |
| Proportion of residents who undertake formal volunteering in groups, clubs or organisations for an average of 2 hours a week. | 7% | 8% | 1% ahead | Green |
| Community cohesion: the percentage of people who feel that their local area is a place where people from different backgrounds can get on well together | 60.34% | 77% | Ahead by 16.66% | Green |
| Number of visits to cultural and recreational facilities | 11.331million | 21.13million | 86% ahead of target | Green |
| Percentage of daily person trips made to the regional centre | | No survey 06/07 | | |

2.1 Crime and Disorder

2.1.1 Overall

Although we are failing to meet our target for reducing overall recorded crime by 20% this year, we are performing very well against some sub-targets, particularly theft of a vehicle and domestic burglary.

Burglary rates show a 24% reduction against baseline year. We have invested in officers to specifically target areas where burglary rates are high (such as Fallowfield, Withington and Old Moat with large student populations). We have also used intelligence to identify those residents who are most at risk of burglary and offered these residents additional security measures.

There is also positive performance against the target for ensuring children and young people subject to an ASBO are kept from re-offending. This has been achieved through good cross-disciplinary working in children's services and the Youth Offending Team and through the establishment of the Area Casework Panels, locally focused panels supporting individual children and their families to prevent them returning to their previous behaviour.

2.1.2 Risk Assessment

The overall BCS recorded crime figure is slightly up on the same period last year and, although still 10.2% below the baseline year, is not currently on target to deliver the 20% reduction for this year.

The areas of concern are: thefts from a vehicle and criminal damage, as well as alcohol related violent crime. Thefts from a vehicle and criminal damage account for half of the volume of overall BCS crime in Manchester and are the subject of considerable resource deployment and strategic planning.

Alcohol related violent crime is a considerable cause for concern as we are currently 80% over the target. This level is also 74% above the rate for the baseline year. There have been a number of major sporting events in the city or where large numbers have congregated on the City Centre in the last year which have led to an increase in the number of alcohol related offences. There has also been an increase in the reporting of violent crime.

2.1.3 Risk Mitigation

2.1.3.1 Reasons for risk emerging

There has been an increase in the ownership of Satellite Navigation systems that has impacted on the number of thefts from a vehicle as these are easily portable, saleable items with a relatively high resale value.

The increase in BCS crime in the city centre has predominantly been made up of an increase in theft from motor vehicle. This has been experienced across the city (as indicated above) but has had a greater impact in the city centre because of the volume of vehicles that are left unattended as people work and shop in the area.

Criminal damage is also a significant contributor to overall crime rates across the city. All three Manchester Divisions are focusing on reducing this and the associated anti-social behaviour. Already in 2007/8, a number of Respect Action Weeks have taken place in key areas of the city. These weeks are designed to target anti-social crime and neighbourhood hot spots and have resulted in a wide range of additional enforcement activities. These weeks will be repeated in other areas of the city over the coming year.

2.1.3.2 Actions being taken

The Crime and Disorder Partnership (CDRP) has been working towards a greater focus on local area delivery of crime reduction activity, responding to local needs and performance targets through Local Tasking Meetings for Area Policing Teams and local partners. The CDRP has developed performance management measures in order to make local partnerships accountable for their performance and therefore create a framework of responsibility devolved to a local neighbourhood level.

We are working closely with Government Office North West to provide additional analytical capacity in order to diagnose the issues around the increases in theft from motor vehicle. This work will focus particularly on patterns in offending, and offenders, and the movement of stolen goods within

the city, where there is currently a gap in our intelligence. Seven new performance analysts will be appointed who will work on neighbourhood focused partnership issues reporting locally.

The City Safe Partnership in the City Centre has introduced a number of initiatives to help reduce the number of incidents including year round taxi marshals.

Safer Neighbourhoods and the associated local policing process has begun to deliver benefits for communities. As it embeds and is pushed out to other communities it should deliver considerable benefits locally and to city wide targets.

In order to better focus on the issues experienced in the city centre a Community Safety Co-ordinator has been recruited to deal specifically with the A1 (city centre) area.

2.2 Community Engagement and Cohesion

The results of the latest survey on community cohesion suggest that we are making good progress in this area. This has not yet been translated into an increase in our performance in those residents who feel able to influence decision making. Our Ward Co-ordination service has been through a review over the past twelve months resulting in a proposed new structure which should enable a clearer approach to community engagement and empowerment at local level. This is expected to improve our performance against this target in 2007/08

2.3 Physical Environment

2.3.1 Overall

Recycling rates have narrowly failed to meet target though our performance against the baseline and last year is far higher.

We are making progress on housing Decency Standards and still on target to deliver 100% of stock by the 2010 deadline as we are in relation to the SAP rating targets.

Fly tipping reports are far from hitting target however and our work on improving the appearance of land is disappointing.

2.3.2 Risk assessment and mitigation

Recycling rates must be increased in order to meet target. Greater investment has already been made in kerb side recycling facilities and public awareness campaigns continue.

Fly tipping data gathering is partly responsible for the apparently steep increase in incidents. The original baseline was set prior to the commissioning of the Environment on Call service which enables much easier and more streamlined reporting of fly tipping incidents. Our total tonnage of fly tipped refuse removed has decreased since the baseline year, partly as a result of speedier reporting and removal.

3 Children and Young People Block

The Children and Young People Block is subject to regular scrutiny through the Performance Improvement Board arrangements with the Children's Board so this report will include only outline data

Below are the outline performance figures for the block. The majority of these relate to academic year 2005/6 so are results for interventions before the LAA was agreed. Results for 2006/7 will not be available until the end of the calendar year.

Those results at the lower part of the table and emboldened are those that show performance for 06/07.

| Definition | Target | Performance | Difference | Risk rating (RAG) |
|---|---------------------------|-------------|-------------------------------------|-------------------|
| Children achieving Level 4+ at KS2 in Maths – closing the gap between Manchester and National results | 3.8 percentage points gap | 3.7 | 0.1 percentage points closer | Green |
| Children achieving Level 4+ at KS2 in English – closing the gap between Manchester and National results | 4.7 percentage points gap | 6.9 | 2.2 percentage points further away | Red |
| Looked after children achieving level 4+ at KS2 | 45% | 51.3% | 6.3 percentage points behind target | Amber |
| KS4 – 5 A* -C grades at GCSE | 51% | 46.9% | 4.1 percentage points behind target | Amber |
| Pupils leaving with no Entry Level Qualification | 4.4% | 5.5% | 1.0 percentage point behind target | Amber |
| No of schools where fewer than 50% of pupils achieve level 5 + at KS3 | 12 | 10 | 2 schools more than target | Green |
| Attendance at secondary schools | 89.7% | 88.86% | 0.84 percentage | Amber |

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|---|--|--------|--|-------|
| | | | points behind target | |
| Attendance at primary schools | 94% | 93.07% | 0.93 percentage points behind target | Amber |
| Foundation stage good result Communication, Language, Literature | 59% | 51% | 8 percentage points behind target | Red |
| Foundation – Personal, Social, Emotional | 81% | 74% | 7 percentage points behind target | Red |
| Proportion of 16 – 18 year olds Not in Education, Employment or Training | 10.75% | 9.6% | 1.15 percentage points ahead of target | Green |
| The percentage of looked after children (aged 16) that were in education, employment, or training, at age 19. | 70.13% | 59.1% | 11% behind target | Red |
| Number of visits by Education Groups to MCC cultural facilities | 3464 | 4289 | 24% ahead of target | Green |
| Percentage obese children | Target set 06/07 | | | |
| 16/17 year olds receiving appropriate care | Target set 06/07: <ol style="list-style-type: none"> 1. No young person admitted to an adult psychiatric ward by Nov 2007 (100% compliance) 2. Achieve a caseload of 150 by Nov 2007 (12% of target population) 3. Respond to emergency cases within 24 hours by Nov 2007 | | | |

4 Healthy Communities and Older People Block

4.1 Overall

We are close to target on most outcomes in this block. The exceptions being on smoking quit rates, pension credit take up and teenage pregnancy rates.

| Definition | Target | Performance | Difference | Risk rating (RAG) |
|--|--|-------------|--------------------|-------------------|
| Gap in life expectancy for men in Manchester and the England average | 4.48 | 4.3 | 0.18 years better | Green |
| Gap in life expectancy for women in Manchester and the England average | 3.11 | 2.8 | 0.31 years better | Green |
| Circulatory diseases: Reduce mortality rate by two-fifths by 2010 from 1995-97 baseline | 140.7 | 151.3 | 7.5% behind target | Amber |
| Cancers: Reduce mortality rate by one-fifth by 2010 from 1995-97 baseline. | 160.3 | 165.3 | 3% behind target | Amber |
| Accidents: Reduce mortality rate by one-fifth by 2010 from 1995-97 baseline. | 21.2 | 22.9 | 8% behind target | Amber |
| Increase number of smokers quitting (at 4 -weeks) | 5158 | 4413 | 14% behind target | Amber |
| A 55% reduction in teenage conception rates by 2010. (LAA Trajectory) | 59.7 | 70.2 | 18% behind target | Red |
| Increase number of people aged 60+ claiming Pension Credit by 10%. | 27476 | 26200 | 4.5% behind target | Amber |
| To increase the proportion of Manchester residents participating in at least 30 minutes exercise 5 times a week | Baseline set 06/07 , target not yet set, to be measured 08 | | | |
| To increase the number of people (aged 60 or above) receiving energy efficiency interventions and measures | 630 | 516 | 18% behind target | Amber |
| To increase the number of people (aged 60 or above) to live in their home more comfortably and safely following intervention from the Furnished Accommodation Team | 526 | 549 | 4% ahead of target | Green |

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|--|------|------|-------------------------|-------|
| To increase by 30% the number of people (aged 50-64) who have quit smoking after 4 weeks | 1256 | 1380 | 9% ahead of target | Green |
| To increase by 30% the number of people aged 50 or over who take up exercise referral packages | 553 | 1113 | More than double target | Green |

4.2 Risk assessment

The overall reduction in the life expectancy gap is encouraging although the slight fall back on the performance against a number of contributory targets is noted, in particular the number of people quitting smoking.

Pension Credit take up has been affected by restructure within DWP. It is anticipated that the new structure will deliver target in 2007/8

Energy efficiency interventions have been adversely affected by capacity constraints within the service. Further resources have been made available to achieve this target within the Housing Decency Standards delivery planning.

4.3 Risk Mitigation

Increased prevention work undertaken by Manchester PCT and the Joint Health Unit has focused on tackling the most common causes of cancer including focusing on quitting smoking and increasing exercise levels of residents.

The lower than planned take up of quit smoking packages is partly due to the delayed introduction of the law on smoke free public places. When the original targets were agreed, it was anticipated that the ban would be in place before 1 July 2007. However, we believe that there will be a considerable increase in the number of people taking up these services following 1 July.

Local action to address teenage conceptions is being refocused in line with the new national strategy and delivery guidance. Future developments will focus on providing young people with the means to avoiding unintended

pregnancies and early parenthood; improving access to contraceptive services, improving young people's knowledge and understanding in relation to sex and relationships, and providing additional support for parents and professionals to enable better communication with young people. Local data is also being used to inform the targeting of interventions in high rate neighbourhoods and with young people most at-risk. This renewed focus will be reflected in the forward action plan for the forthcoming year.

5 Economic Development and Enterprise Block

5.1 Overall

Recorded progress in this block is subject to considerable reporting delay. It is not therefore possible to measure performance for the last six months against the targets within this block. However, programmes to deliver these targets are in train and are outlined below.

| Definition | Target | Performance | Difference | Risk rating (RAG) |
|--|--|-------------|---------------------|-------------------|
| Number of residents in receipt of out of work benefits | Contained in City Strategy | 62284 | | |
| Employment rate | This is no longer collected as this definition. Targets to monitor increased economic activity are included in the City Strategy | | | |
| Increase number of business start ups | This data is not currently available | | | |
| Number of employment opportunities in culture | 23463 | 25966 | 11% ahead of target | Green |

5.2 Risk assessment

This block is managed via the management arrangements for the City Strategy.

6. Other LAA commitments

6.1 Disaggregation

We report area level performance data against the following targets:

- Targeted approaches to closing the gap for the overall crime level between the City average and the six worst wards
- Liveability targets by area
- Housing Decency Standards
- Worklessness to ward level in order to close the gap – this is managed under the arrangements for the City Strategy

6.2 Progress

6.2.1 Crime

Progress in individual wards reflects the performance of the City. Some wards are showing increased levels of crimes over last year due to an increase in the volume of thefts from vehicles and criminal damage. These are concentrated in particular parts of the City (Wythenshawe wards and those to the north of the City Centre as well as City Centre ward) where there are particular hot spot car parks.

Local services have identified the issues and, through Local Tasking and Co-ordination, have begun to tackle these hot spots. Results of this work will be clearer during 2007/8.

6.2.2 Liveability

Litter and detritus deposits are measured on an area basis over an 18 month period via peer assessment. Because of the delay in the reporting, those areas where progress has been significant since the last assessment will not yet influence the overall city figure. Progress since the six month review has been considerable after those areas where outcomes were particularly poor were subject to additional resources and smarter work processes.

6.2.5 Healthier Communities and Older People Block

We committed to disaggregating data in order to provide measures of inequality between the city as a whole and the least healthy wards in the city. This commitment has been taken forward by the inclusion of a new mandatory target to reduce internal health inequalities by narrowing the gap in all cause mortality within the local area. Within the North West, the preferred approach to measuring this target is to look at the gap between the mortality rate of the most deprived 20% of Lower Tier Super Output Areas (LSOA) and the district average. Analysis of this indicator for deaths in persons aged under 75 shows that in the period 2003-05 the ratio between the most deprived 20% and the district average was 1.30 (i.e. the mortality rate of the most deprived 20% of LSOAs was around 30% higher than the district average).

6.3 Target and baseline setting

There were a number of baselines and targets still to be set when we signed off the LAA in March. We have completed all of the outstanding baseline and targeting setting work with the following exception:

16-17 Year Olds with mental health needs

The baseline and target for addressing the proportion of 16-17 year olds with mental health needs being supported by departmentally appropriate services have now been set. This has been delayed as a result of the delay in forming the new Child and Adolescent Mental Health Service multi-disciplinary team.

6.4 LPSA 2 (Reward Element) Targets

In relation to LPSA2 (LAA Reward Element) targets there is still some outstanding detail. In relation to the attendance at school, or alternative education provision, of young people subject to an ASBO, the exact measure has been agreed but there is a delay in determining progress against it due to measurement differences.

7 Future development of the LAA

Following the publication of the Local Government White Paper and further guidance on the development of statutory LAAs from 2008, Manchester Partnership has further developed its activity maps in order to produce a Manchester delivery plan which will form the initial draft of our new LAA. Subject to the publication of the national performance indicator set, the new LAA will focus on delivering step changes in the wellbeing of Manchester's residents.